From: Stephen Best
To: Flock Safety Support
Cc: brendon.norton@flocksafety.com; libby.landers@flocksafety.com; Eligio Lara; Daniel Cohen; jake.sherman@flocksafety.com; Michael Balcorta
Subject: RE: Camera 086 SB Bradley (north of Hancock) not reading plates at night
Date: Friday, May 3, 2024 7:02:18 AM

Thank you!

Corporal Stephen L. Best
Santa Maria Police Department
1111 W. Betteravia Rd., Santa Maria, CA 93455
(805)928-3781 X2491
sbest@ci.santa-maria.ca.us
sbest@cityofsantamaria.org

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From: Flock Safety Support <support@flocksafety.com>
Sent: Friday, May 3, 2024 6:51 AM
To: Stephen Best <sbest@cityofsantamaria.org>
Cc: brendon.norton@flocksafety.com; libby.landers@flocksafety.com; Eligio Lara <elara@cityofsantamaria.org>; Daniel Cohen <dcohen@cityofsantamaria.org>; Stephen Best <sbest@cityofsantamaria.org>; jake.sherman@flocksafety.com; Michael Balcorta <mbalcorta@cityofsantamaria.org>
Subject: RE: Camera 086 SB Bradley (north of Hancock) not reading plates at night

*** EXTERNAL EMAIL: Please use caution when opening links or attachments.***

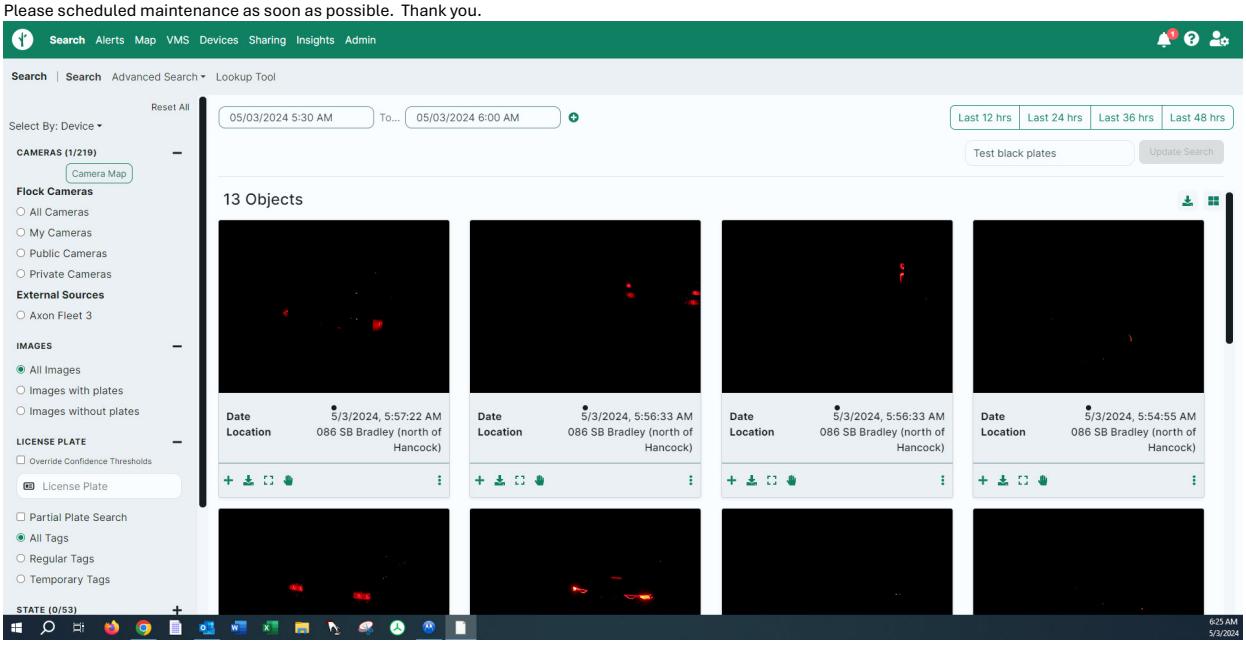
Thank you Corporal Best for reaching out and I apologize for the degraded performance. Getting this to our engineers for their review and resolution now.

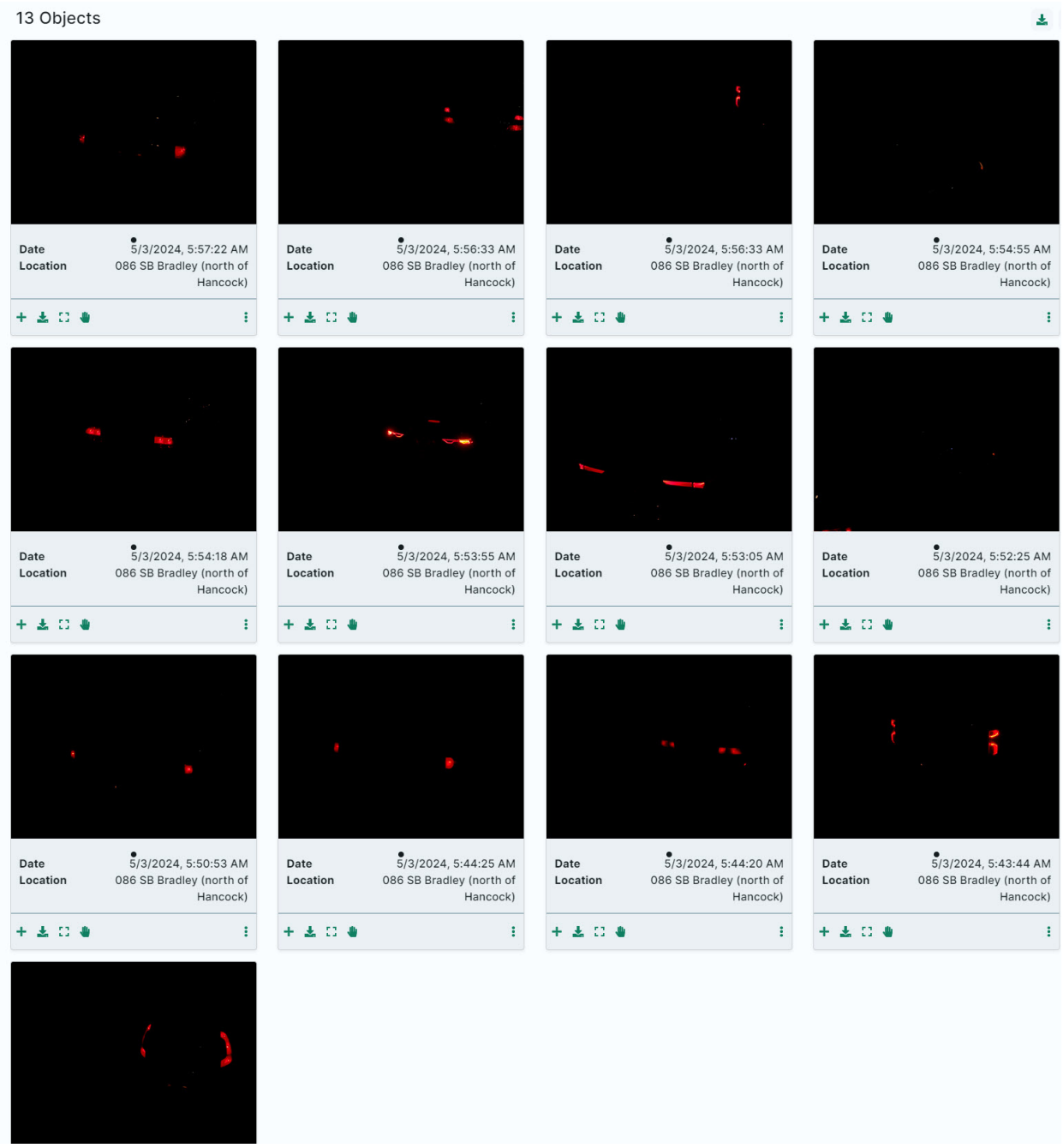
Will keep you posted on what we learn.

Stay safe,
Adam

---------- Original Message ----------
From: Stephen Best [sbest@cityofsantamaria.org]
Sent: 5/3/2024, 9:35 AM
To: libby.landers@flocksafety.com; support@flocksafety.com; jake.sherman@flocksafety.com; brendon.norton@flocksafety.com
Cc: elara@cityofsantamaria.org; dcohen@cityofsantamaria.org; sbest@cityofsantamaria.org; mbalcorta@cityofsantamaria.org
Subject: Camera 086 SB Bradley (north of Hancock) not reading plates at night

We've had on-going problems with camera "086 SB Bradley (north of Hancock)"
You replaced it on 11-28-23.
Today I was testing it and found it is not reading any plates at night.
I searched for all plates on 05-03-24 between 0530-0600 Hrs. It had 13 results and 0 plate reads. My vehicle had a white plate at 0540 Hrs. and it didn't even read it.
Please scheduled maintenance as soon as possible. Thank you.




13 Objects
Date 5/3/2024, 5:57:22 AM
Location 086 SB Bradley (north of Hancock)
Date 5/3/2024, 5:56:33 AM
Location 086 SB Bradley (north of Hancock)
Date 5/3/2024, 5:56:33 AM
Location 086 SB Bradley (north of Hancock)
Date 5/3/2024, 5:54:55 AM
Location 086 SB Bradley (north of Hancock)
Date 5/3/2024, 5:54:18 AM
Location 086 SB Bradley (north of Hancock)
Date 5/3/2024, 5:53:55 AM
Location 086 SB Bradley (north of Hancock)
Date 5/3/2024, 5:53:05 AM
Location 086 SB Bradley (north of Hancock)
Date 5/3/2024, 5:52:25 AM
Location 086 SB Bradley (north of Hancock)
Date 5/3/2024, 5:50:53 AM
Location 086 SB Bradley (north of Hancock)
Date 5/3/2024, 5:44:25 AM
Location 086 SB Bradley (north of Hancock)
Date 5/3/2024, 5:44:20 AM
Location 086 SB Bradley (north of Hancock)
Date 5/3/2024, 5:43:44 AM
Location 086 SB Bradley (north of Hancock)

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thread::mH7o9uB0IMewAbUUT077AA4::